

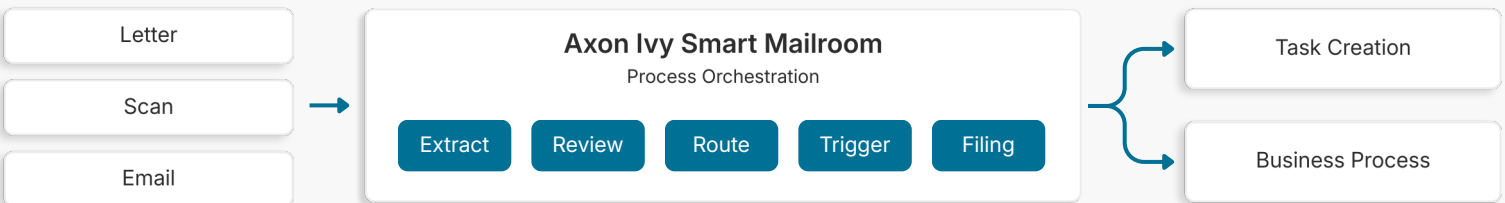
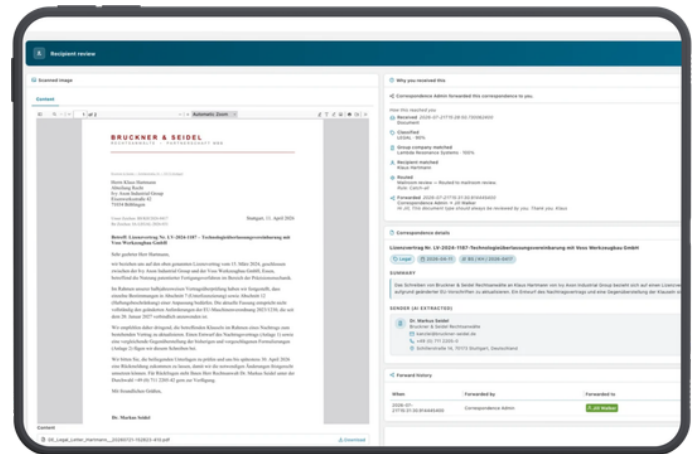
Smart Mailroom processes inbound correspondence and routes it to the right person or into the right workflow.

For organizations ready to turn inbound mail from an administrative task into a controlled process.

YOUR ORGANIZATION:

- Do you want clear accountability and documented ownership in shared mailboxes?
- Are you looking to reduce costs and gain greater control over inbound mail processes?
- Do you need a simpler way to meet compliance and regulatory requirements?

Inbound mail is often the last fully manual process in the organization, **Smart Mailroom** transforms it into an automated workflow. Letters, scanned documents, and emails from shared mailboxes flow into a single pipeline where AI classifies incoming correspondence and routes it transparently to the right person or directly into the right business process.



SIX CORE CAPABILITIES

- Multi-Channel Intake**
Email, letters, and file uploads flow into one pipeline.
- Intelligent & Rule-Based Classification**
AI identifies document type and content. Rules control routing. Humans review exceptions.
- Task Creation Instead of Email Chaos**
Every piece of correspondence becomes a task in the right workflow.
- Audit Trail & Compliance**
Every process step is logged, searchable, and exportable.
- Dashboard & Monitoring**
Inbound volume, bottlenecks, and SLA status in real time.
- System-, DMS-, and LLM-Agnostic**
Cloud, on-premises, or hybrid, with no vendor lock-in.

30 minutes to understand your inbound mail process.

Request a demo:
www.axonivy.com

