



# Case Management Framework

## Reliable investment requests

**Companies in the building materials industry use Axon Ivy as the basis for a case management framework for investment requests. The result: robust, efficient, and high-quality processes that enable successful collaboration across locations. Investment projects run quickly and reliably.**

### Challenges

- Cooperation of over 19 country subsidiaries
- System boundaries due to different ERP systems
- Increased communication and coordination effort due to Group investment guideline
- Lack of transparency regarding processes and pending tasks

### Highlights

- Integration of all 62 locations
- Acceleration of approval procedures by 50 %
- 100 % complete and audit-proof documentation
- Transparency of all planned and ongoing investments

### Solution with Axon Ivy

- Group-wide case management framework for planning and approving investments
- Central information portal for investments at Group and country level
- Investments are presented on an accrual basis and broken down by type
- Decentralized integration of all responsible parties
- Reminders are sent automatically via e-mail

### Reasons for Axon Ivy

- Ensuring processes without media discontinuity
- Ensuring a complete overview of investment projects by type and amount
- Integration into the existing IT infrastructure
- Seamless integration of third-party systems

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