



eGovernance within federal administration

Consistent digitization of civilian service

Axon Ivy ensures the complete handling of the Swiss civilian service process. From the various regional centers, operational organizations and citizens subject to civilian service, all processes are orchestrated and automated.

Challenges

- Replacement of an existing home-grown application
- Create a business intelligence system for different processes, requirements and needs for 50,000 users
- Connection to all 3rd party systems such as eGovernment and commercial solutions (e.g. SAP) to achieve high degree of automation

Highlights

- Public portal for about 50,000 users divided into 3 sub-portals
- Ensuring data protection and long-term archiving of highly sensitive medical data
- Integration of a Business Rule Engine (BRE)

Solution with Axon Ivy

- Installation of a modern system supporting the orchestrating of all Swiss civilian service processes
- Mapping of processes to the public administration including the eGov portal and other systems
- The resulting solution is architected for process automation and integration of numerous systems, based on various commercial software solutions

Reasons for Axon Ivy

- Successful Proof of Concept
- Project experience in the public sector
- Scrum methodology for agile execution
- Seamless integration with SAP

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